

## **Projects and Events Officer Report to Full Council February 2024**

### **Hayle Community Action Group**

Hayle Community Action Group met on Tuesday 16<sup>th</sup> January to discuss travel and movement around the town. Please see the attached notes from the meeting.

The next meeting of HCAG is arranged for **7pm on Wednesday 7<sup>th</sup> February** in the Assembly Room at Hayle Community Centre where the group will be looking at their constitution and the next steps with applying to become a Charitable Incorporated Organisation (CIO). Please see the attached draft constitution and commentary explaining the working group's thinking.

Please also find attached the first of what will be a bi-monthly newsletter from the group. The next newsletter will be published in March. Any Hayle groups can send information or events to [julie.baldwin@hayletowncouncil.net](mailto:julie.baldwin@hayletowncouncil.net) by 21<sup>st</sup> February for inclusion in the March/April issue.

### **Events**

#### **Hayle Business Week 2024 (26<sup>th</sup> February – 1<sup>st</sup> March)**

The programme for the week is nearly complete with The Growth Hub, Unlocking Potential, Oxford Innovation Advice, the University of Exeter and disAbility Cornwall confirmed. There will be a coffee morning at the Quay Kitchen for arts-based businesses to explore the idea of creating a shared event in the town and being part of an arts directory. The networking breakfast on the Friday will invite businesses to sign up to Hayle Business Directory (to showcase businesses in Hayle) and we will hold a discussion about the possibility of a BID in Hayle.

While iCareiMove were happy to offer a bespoke Menopause in the Workplace workshop, this would have had a cost. I contacted a number of larger organisations in the town, but while people wanted to attend, no one would commit to paying (even a small sum) so this may be something that is looked at again in the future if funding can be found for it.

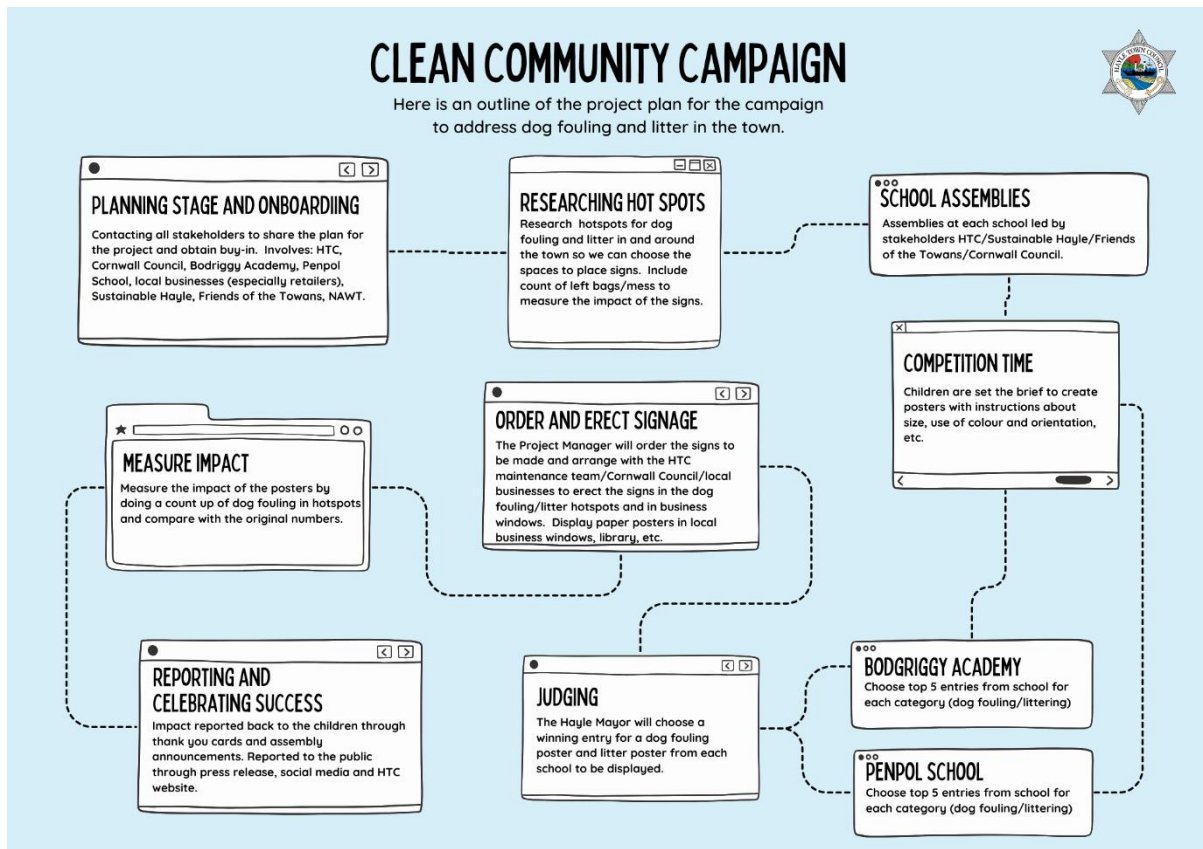
I am still particularly interested in reaching home-based businesses. If you know of anyone that runs a business from home and are interested in growing their business or need support in a particular area, ask them to get in touch with me by email so that I can try and offer things that will be of use to them and can let them have more details about the week.

I am working with Hayle Academy to offer something careers-related to their students during the week if we are able to arrange in time.

## Projects

### Cleaner Community Campaign

The poster campaign re. litter and dog fouling will be launched in February/March. The aim of the campaign is to create behaviour change in the town by involving children in the design of posters. When the posters are erected around the town, we will launch with a community litter pick (date to be confirmed).



### Penpol School Visit

'Team for Change' students from Penpol School will be visiting the council offices on 20<sup>th</sup> February to be introduced to the work of the council. They will be meeting the mayor, town clerk and then will be sharing their ideas for ways to improve the town. They would like to be involved in community projects. We will also be consulting with the students about how to progress the masterplan and explaining how the work they did for the Vision for Hayle informed the masterplan work.

### Discover update

Please find attached the most recent insights regarding use of Discover. An update has been sent to Discover regarding changes to businesses in Hayle and things that are missing or need amending on the app. Discover are working with me on developing some new tiles to encourage more use by people within the town, such as a tile for Community Groups. We are also looking at developing tiles around arts/culture/live music and so on.

Harbour Master February report to the Town Council

## **SOUTH QUAY**

I have been fortunate to locate the drawings generated by Bowmer Kirkland for the 2014 repair to the quay wall for the ASDA construction. The current collapse is a mirror image of the drawings I have located and Bowmer Kirkland have given me permission to use them. I have therefore been working closely with Colin Buck the heritage officer for Cornwall council and have generated a method statement for the repair. The statement and drawings have been sent to Historic England by Colin for comment. If they are satisfied that the documents meet their requirements, I will be able to apply for listed building consent.

Simon Wright is eager to start the repair using site manpower and machinery to prevent any further wash out of the collapse and return the quay to its original state which will also enable the reinstatement of much needed moorings by the harbour.

Alix and I have a meeting with GA GILES this Thursday to quote for the marking of a pedestrian walkway on the section of quay from where a person fell.

Alix has been working closely with Rebs Wilson from Hayle Academy on the programme for the student group visits to the harbour this April – June which will provide an insight into the workings of an operational Harbour and the safety related problems that we must deal with. The RNLI have also volunteered to be involved and will provide a trainer to discuss water safety. Coastal RIB rides who operate trips from Hayle to Penzance and into St Ives Bay have subject to weather conditions offered trips for the students.

## **YOUTH PROBLEMS**

We will also attend a follow up meeting at the TRI Station on the 14<sup>th</sup> February to discuss the progress made with regard to generating a location in the dunes for youths to meet As you will know from last months report Alix has also been very active with this initiative.

## **WORK EXPERIENCE**

During March we will also be hosting a work experience young lady whose ambition is to join the Royal Navy as an officer, so we are also busy arranging a programme for her.

## **DEVELOPMENT**

It's had been a busy January month for the development. The activity within the build stays steady and we are looking forward to the warmer months soon approaching. We have a follow-up meeting at the TRI station on the 14<sup>th</sup> of February regarding discussion of the safety in and around Hayle beach/harbour. After meeting continually with HHAO, we have put together a number of proposals and ideas regarding educational initiatives in regard to water/harbour safety, in which we are hoping to be a permanent program moving forwards.

P M Haddock

Harbourmaster

Hayle harbour Operations Ltd

To HTC Full Council 01 02 2024  
 From C Cllr P Channon Hayle west  
 Ref CC Report for JAN 2024

**CC ITEMS** Cornwall Tourism report finished and presented to CC for attention by Econ Growth Com before presentation to Full Council. (accepted and now in CC future plans)

**Cornwall Council (Full Council)** heard a cross party motion (Defending Democracy) covering Harassment, Abuse, and Intimidation in public office. (fully supported by all members)

**Heartlands (closure situation)** subject to question by Hayle resident at Full Council. This is somewhat complicated as HL is a Charity run by Trustees (**not CC or members**). However PC is 'promoting' a recovery situation at a highest level which is receiving full support of all involved. There was a high risk that the WHO international conference may have to be cancelled but we are hopeful that this may be avoided which will be a good start. Future idea's to see Hayle promoted as a main historic 'enabler' in both engineering and supply for the mining industry, plus its part in Richard Trevithicks high pressure steam development which includes both Hayle and Camborne. **Latest news** (Tue 30<sup>th</sup>) HL (as is) will close on Wed 31 and cease 'currents ops'. CC will secure premises and continue engagement with **trustees** for ongoing interim plans. Am very hopeful for a recovery program. **Latest Latest Sit** (wed). Local meetings confirm much support for 'Phoenix program'. **Just to remind members HL is in our CAP.**

**Cornwall Harbours Board** report for 2023 shows situation is better managed than ever despite challenges of increasing costs, and disposal of abandoned boats. CC has 10\* harbours including 'Locally' PZ\*, St Ives\* and Portreath\*. Newlyn is a trust Port, and Hayle is under company ownership. PC is on Cornwall Harbours board, Newlyn HB & the AB, and Hayle Har Ad B (v chair)\*\*

\*\* This is an 'advisory board' with no powers of control or decision, but feeds back local issues to Harbour owners.

**HAYLE ITEMS** Hayle (South Quay) damage situation continues to be under review for rectification\* (reported at Harbour AB meet) The South Quay damage is getting larger (and more expensive to repair) This is an 'owners problem to rectify' with CC only advising on historic structure requirement. Harbour entrance still an issue (image to view) **Latest sit** (wed) **NQ dev in administration** so no quick fix expected\*, however it appears Harbour as

such not included in administration issues as yet, and office operating in normal way. but too soon to know full extent of ongoing situation.

**CC Confirm** 'Beach Hut' sold after lack of local interest.

**Residents meeting (Ocean view)** now dealing with attempts to remedy management company operations. PC encouraging this group to engage with other new developments to widen scope of local input for more residents

**Trevor Smitheram** kindly advised HTC re Mervyn Sullivan mural issue. Site visit organised and ongoing repair and protection scheme arranged with volunteers, (now started).

**Residents concerns** raised with CC re ASDA parking changes, enquiry in progress. PC requested report from CC planning (last week) re the current S106 situation. **Latest sit,** Meet with planners (mon 29<sup>th</sup>) to see checked 106 situation. 3 hours 09.00-17.30, **CC enforcement informed for ongoing investigation.** (Questions)

Peter Channon 01 02 2024

## Payments for Month 9

## Nominal Ledger Analysis

| Date       | Payee Name                     | Reference | £ Total Amnt | £ Creditors | £ VAT  | A/c  | Centre | £ Amount | Transaction Detail             |
|------------|--------------------------------|-----------|--------------|-------------|--------|------|--------|----------|--------------------------------|
| 04/12/2023 | Barclays Bank                  | DD        | 10.00        |             |        | 4100 | 110    | 10.00    | November                       |
| 06/12/2023 | HM Revenue and Customs         | BACS      | 11,826.78    |             |        | 4000 | 110    | 7,044.63 | NI & Tax November              |
|            |                                |           |              |             |        | 4000 | 200    | 2,769.62 | NI & Tax November              |
|            |                                |           |              |             |        | 4000 | 500    | 2,012.53 | NI & Tax November              |
| 06/12/2023 | Cornwall Council Pension Fund  | BACS      | 9,957.93     |             |        | 4000 | 110    | 5,652.67 | Superannuation November        |
|            |                                |           |              |             |        | 4000 | 300    | 303.93   | Superannuation November        |
|            |                                |           |              |             |        | 4000 | 200    | 2,339.71 | Superannuation November        |
|            |                                |           |              |             |        | 4000 | 500    | 1,661.62 | Superannuation November        |
| 06/12/2023 | Pestakil SW Limited            | FP1       | 528.00       | 528.00      |        | 500  |        |          | Pest ctrl Jan-Mar              |
| 06/12/2023 | Hayle Day Care Centre          | FP2       | 43.75        | 43.75       |        | 500  |        |          | Hall hire for SWW meeting      |
| 06/12/2023 | McColls                        | FP3       | 132.40       | 132.40      |        | 500  |        |          | Newspapers Nov                 |
| 06/12/2023 | Webb & Philp Ltd               | FP4       | 570.00       | 570.00      |        | 500  |        |          | Electrical repairs             |
| 06/12/2023 | Jewson Limited                 | FP5       | 35.72        | 35.72       |        | 500  |        |          | Plate compactor                |
| 06/12/2023 | GSD Security                   | FP6       | 898.20       | 898.20      |        | 500  |        |          | Security patrols Nov           |
| 06/12/2023 | Screwfix                       | FP7       | 67.97        | 67.97       |        | 500  |        |          | Distance measurer              |
| 06/12/2023 | Suez Recycling and Recovery UK | FP8       | 393.22       | 393.22      |        | 500  |        |          | Waste collection Nov           |
| 06/12/2023 | Kernow Clinical                | FP9       | 66.78        | 66.78       |        | 500  |        |          | Waste collection Nov           |
| 06/12/2023 | Macsavors Ltd                  | FP10      | 60.03        | 60.03       |        | 500  |        |          | Paint, storage box             |
| 06/12/2023 | Blumin Limited                 | FP11      | 72.00        | 72.00       |        | 500  |        |          | Website support Dec            |
| 06/12/2023 | South West Water               | FP12      | 1,801.74     | 1,801.74    |        | 500  |        |          | Water Aug-Nov FS               |
| 06/12/2023 | South West Water               | FP13      | 317.76       | 317.76      |        | 500  |        |          | Water Aug-Nov RG               |
| 06/12/2023 | South West Water               | FP14      | 328.71       | 328.71      |        | 500  |        |          | Water Aug-Nov CR               |
| 06/12/2023 | South West Water               | FP15      | 134.03       | 134.03      |        | 500  |        |          | Water Aug-Nov ALLOTMENTS       |
| 06/12/2023 | South West Water               | FP16      | 494.06       | 494.06      |        | 500  |        |          | Water Aug-Nov                  |
| 07/12/2023 | Barclaycard                    | DD        | 1,042.92     |             | 115.69 | 4115 | 110    | 147.00   | IOSH - membership              |
|            |                                |           |              |             |        | 4990 | 200    | 110.72   | Jeb Supplies - deadlatch       |
|            |                                |           |              |             |        | 4990 | 300    | 79.22    | Ethical Store - cleaning mats  |
|            |                                |           |              |             |        | 4155 | 110    | 38.23    | 1 and 1 Ionos                  |
|            |                                |           |              |             |        | 4990 | 110    | 108.00   | Lanes Storage - shredding GDPR |
|            |                                |           |              |             |        | 4910 | 200    | 77.37    | Amazon - fish food             |
|            |                                |           |              |             |        | 4125 | 110    | 9.29     | Amazon - monitor stand         |
|            |                                |           |              |             |        | 4990 | 110    | 13.32    | Amazon - AAA batteries         |
|            |                                |           |              |             |        | 4990 | 110    | 2.49     | Amazon - door sticker          |
|            |                                |           |              |             |        | 4155 | 110    | 16.64    | Adobe                          |
|            |                                |           |              |             |        | 4910 | 200    | 42.16    | Amazon - fish food             |
|            |                                |           |              |             |        | 4075 | 110    | 43.37    | Eventbrite - planning training |
|            |                                |           |              |             |        | 4115 | 110    | -175.00  | AAT membership fee refund      |
|            |                                |           |              |             |        | 4535 | 230    | 41.73    | Texaco - diesel                |
|            |                                |           |              |             |        | 4535 | 230    | 7.94     | Central Garage - fuel          |
|            |                                |           |              |             |        | 4185 | 230    | 8.82     | Mill Auto - car indicators     |
|            |                                |           |              |             |        | 4535 | 230    | 41.68    | Texaco - diesel                |
|            |                                |           |              |             |        | 4185 | 200    | 235.78   | Screwfix - garage door         |
|            |                                |           |              |             |        | 4185 | 200    | 14.29    | Screwfix - garage door         |
|            |                                |           |              |             |        | 4990 | 200    | 47.50    | B&Q - bushes                   |
|            |                                |           |              |             |        | 4535 | 230    | 16.68    | Texaco - diesel                |

## Payments for Month 9

## Nominal Ledger Analysis

| Date       | Payee Name                     | Reference | £ Total Amnt | £ Creditors | £ VAT   | A/c  | Centre | £ Amount  | Transaction Detail           |
|------------|--------------------------------|-----------|--------------|-------------|---------|------|--------|-----------|------------------------------|
| 12/12/2023 | BES Utilities                  | DD        | -1,876.87    |             | -312.81 | 4450 | 200    | -1,564.06 | End of contract refund       |
| 12/12/2023 | FP Postage                     | DD        | 50.00        |             |         | 4130 | 110    | 50.00     | Postage                      |
| 12/12/2023 | FP Postage                     | DD        | 100.00       |             |         | 4130 | 110    | 100.00    | Postage                      |
| 12/12/2023 | Pozitive Energy                | DD        | 49.50        |             |         | 4450 | 210    | 49.50     | Electricity Nov-Dec FS       |
| 12/12/2023 | Pozitive Energy                | DD        | 779.40       |             |         | 4450 | 300    | 779.40    | Electricity Nov-Dec CC       |
| 12/12/2023 | Webb & Philp Ltd               | FP1       | 102.36       | 102.36      |         | 500  |        |           | Electrical repairs           |
| 12/12/2023 | Cornwall ALC Limited           | FP2       | 108.00       | 108.00      |         | 500  |        |           | Training appraisals EG CH EB |
| 12/12/2023 | Viking Direct                  | FP3       | 117.64       | 117.64      |         | 500  |        |           | Stationery, sundries         |
| 12/12/2023 | Cornwall Hardwood Supplies     | FP4       | 1,128.00     | 1,128.00    |         | 500  |        |           | Oak bench slats              |
| 12/12/2023 | David Morris Window Cleaning   | FP5       | 138.00       | 138.00      |         | 500  |        |           | Window clean Dec             |
| 12/12/2023 | Steve Peters Plumbing & Heatin | FP6       | 338.00       | 338.00      |         | 500  |        |           | Toilet repairs, flush        |
| 12/12/2023 | Itec Connect Limited           | FP7       | 29.47        | 29.47       |         | 500  |        |           | Photocopier Nov              |
| 12/12/2023 | The Green Waste Company        | FP8       | 233.95       | 233.95      |         | 500  |        |           | Green waste Nov              |
| 12/12/2023 | Jewson Limited                 | FP9       | 101.88       | 101.88      |         | 500  |        |           | Screw, drill bits            |
| 12/12/2023 | Savvy Studios Limited          | FP10      | 120.00       | 120.00      |         | 500  |        |           | Pilates workshop             |
| 15/12/2023 | Hiscox Insurance               | DD        | 1,109.49     |             |         | 4120 | 110    | 1,109.49  | December                     |
| 18/12/2023 | Crown Gas                      | DD        | 578.16       |             | 96.36   | 4605 | 300    | 481.80    | Gas Dec-Dec                  |
| 18/12/2023 | L Gibb                         | BACS      | 13.54        |             |         | 4990 | 110    | 13.54     | Refund for milk              |
| 18/12/2023 | Salary                         | BACS      | 1,754.36     |             |         | 4000 | 200    | 1,754.36  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,682.61     |             |         | 4000 | 200    | 1,682.61  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,598.02     |             |         | 4000 | 200    | 1,598.02  | December                     |
| 18/12/2023 | Salary                         | BACS      | 3,181.64     |             |         | 4000 | 110    | 3,181.64  | December                     |
| 18/12/2023 | Salary                         | BACS      | 2,279.09     |             |         | 4000 | 110    | 2,279.09  | December                     |
| 18/12/2023 | Salary                         | BACS      | 2,236.57     |             |         | 4000 | 110    | 2,236.57  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,454.40     |             |         | 4000 | 110    | 1,454.40  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,268.86     |             |         | 4050 | 110    | 6.30      | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,602.22     |             |         | 4000 | 110    | 1,262.56  | December                     |
| 18/12/2023 | Salary                         | BACS      | 714.05       |             |         | 4050 | 110    | 5.40      | December                     |
| 18/12/2023 | Salary                         | BACS      | 714.05       |             |         | 4000 | 110    | 1,596.82  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,641.55     |             |         | 4000 | 300    | 714.05    | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,064.75     |             |         | 4000 | 500    | 1,641.55  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,064.75     |             |         | 4000 | 500    | 1,064.75  | December                     |
| 18/12/2023 | Salary                         | BACS      | 1,173.85     |             |         | 4000 | 500    | 1,173.85  | December                     |
| 18/12/2023 | Salary                         | BACS      | 751.20       |             |         | 4000 | 500    | 751.20    | December                     |
| 18/12/2023 | Salary                         | BACS      | 377.80       |             |         | 4000 | 500    | 377.80    | December                     |
| 18/12/2023 | Fenland Leisure Products Ltd   | FP1       | 136.52       | 136.52      |         | 500  |        |           | Repairs to swing seat RC     |
| 18/12/2023 | Screwfix                       | FP2       | 175.62       | 175.62      |         | 500  |        |           | Coupler                      |
| 18/12/2023 | South West Water               | FP3       | 62.41        | 62.41       |         | 500  |        |           | Water Nov-Dec                |
| 18/12/2023 | Cornwall Council               | FP4       | 2,158.01     | 2,158.01    |         | 500  |        |           | CCTV December                |
| 18/12/2023 | Corserv Limited                | FP5       | 3,525.06     | 3,525.06    |         | 500  |        |           | SLA mthly clean Dec          |
| 18/12/2023 | Jewson Limited                 | FP6       | 671.35       | 671.35      |         | 500  |        |           | Kiln dried                   |
| 18/12/2023 | Cormac Solutions Limited       | FP7       | 2,866.63     | 2,866.63    |         | 500  |        |           | Maintenance Dec              |
| 18/12/2023 | Itec Connect limited           | FP8       | 784.44       | 784.44      |         | 500  |        |           | IT Support Dec               |
| 18/12/2023 | Macsalvors Ltd                 | FP9       | 5.52         | 5.52        |         | 500  |        |           | Nyloc nuts                   |
| 18/12/2023 | Nijhuis Industries             | FP10      | 191.99       | 191.99      |         | 500  |        |           | Water hygiene Dec            |
| 18/12/2023 | South West Water               | FP11      | 30.67        | 30.67       |         | 500  |        |           | Water Nov-Dec                |
| 18/12/2023 | Webb & Philp Ltd               | FP12      | 156.00       | 156.00      |         | 500  |        |           | Electric repairs             |
| 19/12/2023 | EE Limited                     | DD        | 200.65       |             |         | 4145 | 110    | 200.65    | December                     |

## Payments for Month 9

## Nominal Ledger Analysis

| <u>Date</u>                     | <u>Payee Name</u> | <u>Reference</u> | <u>£ Total Amnt</u> | <u>£ Creditors</u> | <u>£ VAT</u>   | <u>A/c</u> | <u>Centre</u> | <u>£ Amount</u>     | <u>Transaction Detail</u>     |
|---------------------------------|-------------------|------------------|---------------------|--------------------|----------------|------------|---------------|---------------------|-------------------------------|
| 21/12/2023                      | ICO               | DD               | 55.00               |                    |                | 4110       | 110           | 55.00               | Data Protection annual fee    |
| 29/12/2023                      | Pozitive Energy   | DD               | 230.74              |                    |                | 4450       | 500           | 230.74              | Electricity Oct-Nov LIBRARY 1 |
| 29/12/2023                      | Pozitive Energy   | DD               | 203.14              |                    |                | 4450       | 500           | 203.14              | Electricity Nov-Dec LIBRARY 1 |
| 29/12/2023                      | Pozitive Energy   | DD               | 155.31              |                    |                | 4450       | 400           | 155.31              | Electricity Oct-Nov SP        |
| 29/12/2023                      | Pozitive Energy   | DD               | 159.69              |                    |                | 4450       | 400           | 159.69              | Electricity Nov-Dec SP        |
| 29/12/2023                      | Pozitive Energy   | DD               | 50.97               |                    |                | 4450       | 210           | 50.97               | Electricity Oct-Nov RGHT      |
| 29/12/2023                      | Pozitive Energy   | DD               | 48.49               |                    |                | 4450       | 210           | 48.49               | Electricity Oct-Nov CR        |
| 29/12/2023                      | Pozitive Energy   | DD               | 49.29               |                    |                | 4450       | 210           | 49.29               | Electricity Nov-Dec CR        |
| 29/12/2023                      | Pozitive Energy   | DD               | 47.91               |                    |                | 4450       | 210           | 47.91               | Electricity Nov-Dec CR        |
| 29/12/2023                      | Pozitive Energy   | DD               | 47.62               |                    |                | 4450       | 210           | 47.62               | Electricity Nov-Dec RGHT      |
| 29/12/2023                      | Pozitive Energy   | DD               | 22.35               |                    |                | 4450       | 210           | 22.35               | Electricity Oct-Nov RGOB      |
| 29/12/2023                      | Pozitive Energy   | DD               | 23.76               |                    |                | 4450       | 210           | 23.76               | Electricity Oct-Nov RIV       |
| 29/12/2023                      | Pozitive Energy   | DD               | 25.37               |                    |                | 4450       | 210           | 25.37               | Electricity Nov-Dec RIV       |
| 29/12/2023                      | Pozitive Energy   | DD               | 25.37               |                    |                | 4450       | 210           | 25.37               | Electricity Nov-Dec RGOB      |
| 31/12/2023                      | CI Chamberlain    | FP13             | 30.00               | 30.00              |                | 500        |               |                     | Window clean Nov              |
| <b>Total Payments for Month</b> |                   |                  | 66,923.37           | 19,155.89          | -100.76        |            |               | 47,868.24           |                               |
| <b>Balance Carried Fwd</b>      |                   |                  | 1,108,116.82        |                    |                |            |               |                     |                               |
| <b>Cashbook Totals</b>          |                   |                  | <u>1,175,040.19</u> | <u>19,155.89</u>   | <u>-100.76</u> |            |               | <u>1,155,985.06</u> |                               |



## Receipts for Month 9

## Nominal Ledger Analysis

| <u>Receipt Ref</u>              | <u>Name of Payer</u>  | <u>£ Amnt Received</u> | <u>£ Debtors</u> | <u>£ VAT</u> | <u>A/c</u> | <u>Centre</u> | <u>£ Amount</u>     | <u>Transaction Detail</u>      |
|---------------------------------|-----------------------|------------------------|------------------|--------------|------------|---------------|---------------------|--------------------------------|
|                                 | Balance Brought Fwd : | 1,167,035.79           |                  |              |            |               | 1,167,035.79        |                                |
| Banked: 04/12/2023              |                       | 1,500.00               |                  |              |            |               |                     |                                |
|                                 | Sales Recpts Page 323 | 1,500.00               | 1,500.00         |              | 100        |               |                     | Sales Recpts Page 323          |
| Banked: 04/12/2023              |                       | 882.00                 |                  |              |            |               |                     |                                |
|                                 | Sales Recpts Page 324 | 882.00                 | 882.00           |              | 100        |               |                     | Sales Recpts Page 324          |
| Banked: 04/12/2023              |                       | 4,860.45               |                  |              |            |               |                     |                                |
|                                 | Barclays Bank         | 4,860.45               |                  |              | 1090       | 100           | 4,860.45            | Loyalty Reward Deposit Account |
| Banked: 08/12/2023              |                       | 0.45                   |                  |              |            |               |                     |                                |
|                                 | Barclays Bank         | 0.45                   |                  |              | 1090       | 100           | 0.45                | Loyalty reward                 |
| Banked: 21/12/2023              |                       | 730.00                 |                  |              |            |               |                     |                                |
|                                 | Ministry of Justice   | 730.00                 |                  |              | 1230       | 250           | 730.00              | Children's Funeral Fund        |
| Banked: 21/12/2023              |                       | 31.50                  |                  |              |            |               |                     |                                |
|                                 | Sales Recpts Page 326 | 31.50                  | 31.50            |              | 100        |               |                     | Sales Recpts Page 326          |
| <b>Total Receipts for Month</b> |                       | <b>8,004.40</b>        | <b>2,413.50</b>  | <b>0.00</b>  |            |               | <b>5,590.90</b>     |                                |
| <b>Cashbook Totals</b>          |                       | <b>1,175,040.19</b>    | <b>2,413.50</b>  | <b>0.00</b>  |            |               | <b>1,172,626.69</b> |                                |

## Reply to SWW letter from Susan Davy

We would like to thank you for your reply to our email to the Secretary of State at the Department for Environment, Food and Rural Affairs (DEFRA).

In your response you stated that Alan Burrows, the Director for External Liaison, attended the recent meeting of Hayle Town Council and answered a number of our questions. However, a number of those questions were dismissed by Mr Burrows, as he had been told that he could not talk about the Penpol Road area. We have the very same response from Cornwall Council whenever we ask questions regarding that area, and its water infrastructure. This is totally unacceptable. We are aware of the severe problems that have blighted Ms Mel Sheridan's property and mental health, but to close ranks on every address within that area appears negligent. All residents in that area have significant problems. This is why we felt the need to go above both yourselves and Cornwall Council. I'm sure that you must agree that our community deserves better. All we ask for, is an independent expert to determine what is needed for our community to feel safe in the knowledge that they are;

- drinking water that is fit for consumption and that it is being supplied by SWW, not from an unknown source. A number of houses are reporting that their drinking water is rusty in colour and some residents are/have been ill due to drinking such water. Some tests were undertaken but the results were apparently mixed up, so we are none the wiser.
- they also need to know what, and where the infrastructure is beneath their houses, businesses, roads and other infrastructure in CON 29 maps. The CON 29 maps keep changing. Infrastructure on one state that something is there and is missing completely in others. This is supposed to be standard information that is given to prospective buyers of properties showing the history of a property. How then can it keep changing? Where does the water within the pipes come from? Is it being drunk by residents? Can the source be safely capped off or diverted if it is found to be supplying some houses with drinking water? Are some residents paying for a service from SWW which they aren't receiving?
- That all necessary maintenance and clearance of pipes and culverts is being made? Recent repairs by CORMAC to the East Culvert after gas works cut through the channel are not as described in the diagram that was shown to Hayle Town Council. This culvert is supposed to be a 7ft chamber but is filled almost entirely with silt and then has a yellow gas pipe laid on top. There is very little free passage of water through this culvert. It is regularly filled by tidal water and is supposed to have some fluvial/pluvial water from the area of steep slopes alongside the ropewalk/Millpond.
- Above where the East Culvert enters the Penpol Creek the land is seriously subsiding. This is affecting the Hayle Viaduct, which carries the Cornish Mainline from Penzance to Plymouth. One of the struts of the viaduct that carries regular trains appears to be subsiding again. Land around the base is cracking. It has only fairly recently had works to try and stabilise and secure the viaduct.

As you can see there are many issues that need addressing. This issue affects not just residents, but also the wider community of West Cornwall. Especially if we lose the railway.

We hoped that the combined force of the local authority and the water company could have addressed the problems that are experienced by residents some years ago. However, it appears that no-one wants to protract the investigations necessary. Instead, they are happy to just seemingly close ranks. Therefore, in desperation we turned to the Secretary of State to help. All we want is the best for our residents, and the only way forward, that we can see, is for a truly independent specialist to be employed by Central Government, and for capital funds to be given for the relevant works to be undertaken.

I hope that this explains the reasons for us sending such a letter.